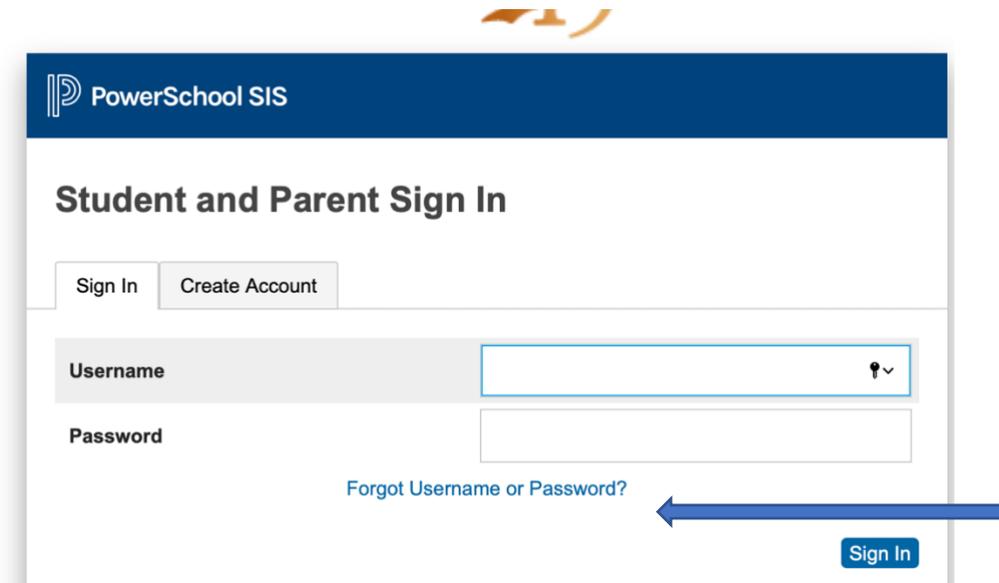


PowerSchool Parent/Student Portal Support – How to reset password and get username

- Parent/student Sign In Screen
- Click on Forgot Username or Password



PowerSchool SIS

Student and Parent Sign In

Sign In Create Account

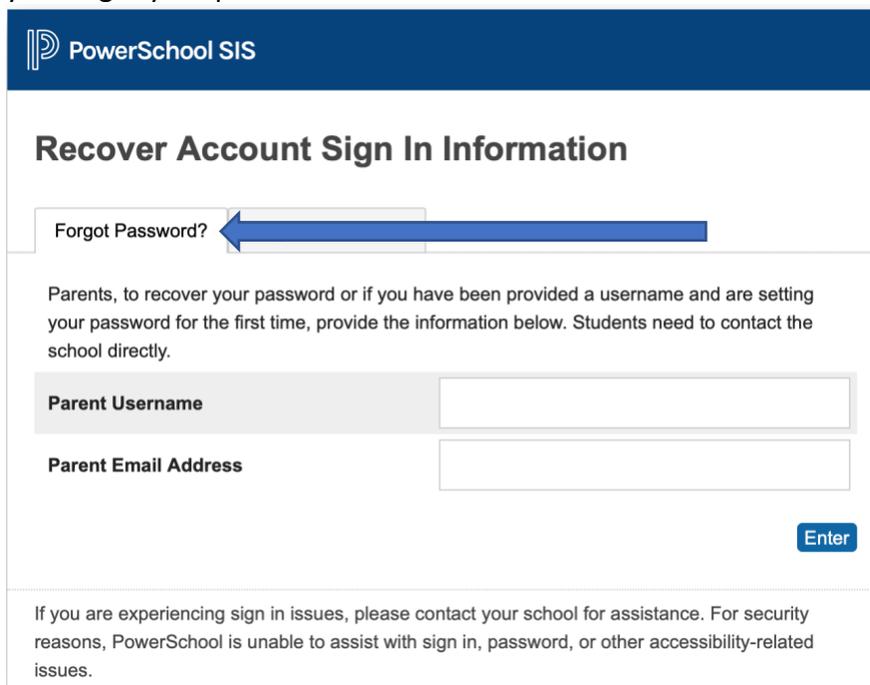
Username

Password

[Forgot Username or Password?](#)

Sign In

- This new screen will open up asking for your username and parent/student email address if you forgot your password



PowerSchool SIS

Recover Account Sign In Information

[Forgot Password?](#)

Parents, to recover your password or if you have been provided a username and are setting your password for the first time, provide the information below. Students need to contact the school directly.

Parent Username

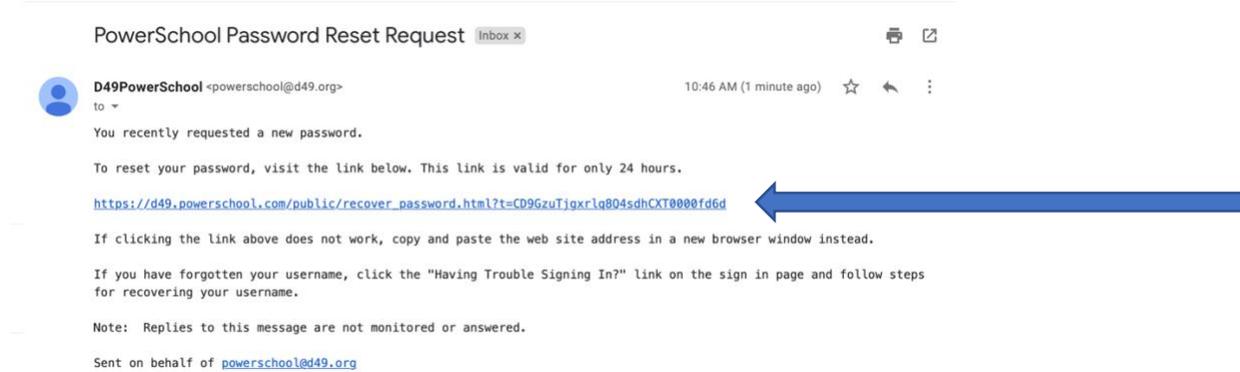
Parent Email Address

Enter

If you are experiencing sign in issues, please contact your school for assistance. For security reasons, PowerSchool is unable to assist with sign in, password, or other accessibility-related issues.

PowerSchool Parent/Student Portal Support – How to reset password and get username

- This is the email you will get from PowerSchool that will allow you to change your password.
- Click on the link provided to create a new password



- The link will take you to this sign in screen. You will enter your username and your new password twice to confirm the system has it correctly

The image shows the "PowerSchool SIS" logo at the top. Below it is a "Recover Password" form. The form contains the following text and fields:

Enter your username and password.

New password must:

- Be at least 8 characters long
- Contain at least one uppercase and one lowercase letter
- Contain at least one letter and one number
- Contain at least one special character

Username

New Password

Confirm New Password

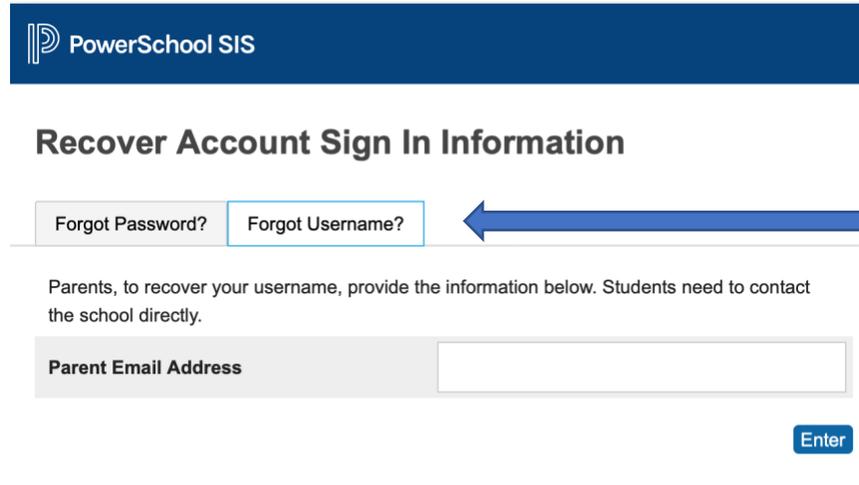
Once your password has been updated you will be signed in. Please remember your new password.

Three blue arrows point to the Username, New Password, and Confirm New Password input fields.

- As soon as you enter this information and click enter the system will take you to the parent/student portal

PowerSchool Parent/Student Portal Support – How to reset password and get username

-If you forgot your username, you will click on Forgot Username tab, The screen will just ask for the Parent/student Email Address



PowerSchool SIS

Recover Account Sign In Information

Forgot Password? **Forgot Username?** ←

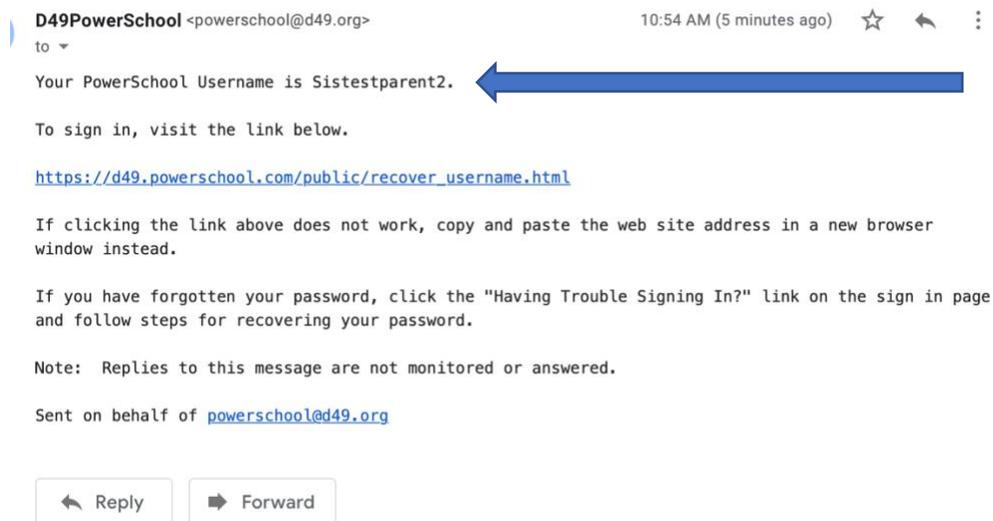
Parents, to recover your username, provide the information below. Students need to contact the school directly.

Parent Email Address

Enter

If you are experiencing sign in issues, please contact your school for assistance. For security reasons, PowerSchool is unable to assist with sign in, password, or other accessibility-related issues.

-This is the email you will get giving you your username. Then you are able to click the link to take you to the sign-on screen to log into the PowerSchool Portal



D49PowerSchool <powerschool@d49.org> 10:54 AM (5 minutes ago) ☆ ↶ ⋮
to ▾

Your PowerSchool Username is **Sistestparent2**. ←

To sign in, visit the link below.

https://d49.powerschool.com/public/recover_username.html

If clicking the link above does not work, copy and paste the web site address in a new browser window instead.

If you have forgotten your password, click the "Having Trouble Signing In?" link on the sign in page and follow steps for recovering your password.

Note: Replies to this message are not monitored or answered.

Sent on behalf of powerschool@d49.org

↶ Reply ➡ Forward